

## Gold Product Quick Reference Guide

### Discounts

- Good Driver
- Mature Driver (with driving course)
- Multi-Car/Multi-Driver
- Renewal

### License Information

- **Acceptable License Status**
  - Active
  - Expired
  - Suspended
  - Revoked
- **Foreign and International Licenses**
  - All driving experience accepted
  - Enter foreign experience to the International field
  - A copy of photo ID required if not licensed in the U.S.
- **AB60 License**
  - Same rules as U.S. license

### Monthly Payment Options

- **Electronic Funds Transfer (EFT)**
  - Available for 1, 3, and 6 month terms
  - Checking, savings, debit or credit
- **Online Payment**
  - Broker sweep, e-Check, credit/debit
- **Payment by Mail**
  - Check, money order, cashier's check
- **Money Gram (#5499)**

### Down Payment Methods

- Credit Card
- Broker Sweep

### Payment Plans

- Paid in full
- Monthly

### Payment Reminders

- Text and/or email notifications
- New and existing policies

### Policy Terms

- 1, 3, 6 and 12 month available

### Policy Term Changes

- **1 and 3 Month Policy**
  - 30-day advance notice required
  - Current bill must be paid to process
- **6 and 12 Month Policies**
  - 30-day notice prior to renewal required
  - Cannot be changed mid-term

### Rental/Towing Reimbursement

- Rental - \$30/Day, Max 30 Days
- Towing - \$100 per occurrence/  
\$250 annual
- Physical Damage coverage required

### SR-22 Filings

- Available for any rated driver with a California's driver's license
- All vehicles in the household must be insured on the policy
- Will print with application
- Can be added midterm

This is only a general summary. All coverage is subject to the actual policy language, Declarations Page, and to all terms, conditions, limitations and exclusions therein.

## Contact Us

### Phone

Claims	1.800.508.5833
Customer Service & Underwriting	1.866.530.5500
Web Technical Support	1.866.530.5500 x7777

### Fax

Claims Service Fax	1.866.363.5228
Underwriting Service Fax	1.866.530.2500

### E-mail

Policy Services & Underwriting	policyservices@allianceunited.com
Towing Claims Reimbursement	towing@kemper.com

### Mail

<b>Claims</b>
P.O. Box 2927
Clinton, IA 52733

### All Other

P.O. Box 280339
Northridge, CA 91328

### On allianceunited.com

Access Forms and Manuals
Access Insured's Documentation
Cancel a Policy
Coverage Verification

### Payments

P.O. Box 660420
Dallas, TX 75266-0420

Online Quoting
Make a Payment
Process Endorsements
Upload Documentation